



Realizing the

POSSIBILITIES



RIVER EDGE
BEHAVIORAL HEALTH CENTER

We Make Life Better™

FISCAL YEAR 2012
ANNUAL REPORT



We stand for:

- ⇒ Behavioral Healthcare that adds substantial quality to the lives of our clients.
- ⇒ Providing high quality services with objectivity and professionalism.
- ⇒ Respecting diversity and the uniqueness of all individuals.

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Hello everyone

The Year in Review:

River Edge experienced many successes during FY 12! We continued our 'traditional' work of serving thousands of individuals residing in the 60 Georgia counties who chose us for care. Also, across the River Edge footprint:

- River Edge expanded housing options for people in recovery, with two sets of apartments now headed toward construction completion.
- More individuals in recovery achieved peer certification than ever before.

In Baldwin County, where River Edge now serves more than 3,000 active clients, River Edge opened:

- Georgia's first Crisis Service Center to provide 24/7/365 outpatient services for adults experiencing mental health or addiction crises. This will improve timely access to appropriate care and reduce the load on ERs and sheriffs.
- *Connect!*, DBHDD Region 2's only clubhouse for youth with mental health challenges.
- A full service pharmacy to serve River Edge clients.

At the same time, fiscal year 2012 was also one of the toughest in River Edge history. Why? Multiple time-consuming monitoring and data reporting demands driven by DBHDD's implementation of the Settlement Agreement regarding the United States Department of Justice vs the State of Georgia case significantly strained existing resources. Also, three unforeseeable events – completely outside River Edge control – occurred after the fiscal year began: 1) The Georgia Department of Community Health imposed a 6.7% increase in the employer portion of health insurance premiums; Georgia law requires River Edge to use that plan for its employees; 2) A Governor's Office of Planning and Budget error resulted in a multi-six figure increase in worker's compensation premiums; and 3) a 2% adult mental health contract cut by the Georgia Department of Behavioral Health & Developmental Disabilities across all state contracted providers, regardless of performance. These events combined to mean a nearly \$2M negative shift in expected revenues and expenses. (The changes coming after the beginning of the fiscal year without ability for prior planning made impacts more significant.)

To address these difficult challenges, River Edge made difficult choices – narrowed the access door, reduced and shifted staffing, changed staff benefits, expended stretched resources to position River Edge well for the future.

As a result of these choices, River Edge is poised well for FY 13 and is already preparing for the implementation of Medicaid expansion/Obamacare in 2014.

The Year Ahead:

- River Edge will have even more emphasis on getting paid for what we do and doing *only* that for which we are adequately paid.
- We will work tirelessly to reduce the duplicative and costly monitoring demands generated by the Georgia Department of Behavioral Health & Developmental Disabilities, the Department of Community Health and Department of Human Resources. At River Edge, we are committed to do all we can to assure precious resources are wisely used to serve our region's citizens and communities.
- River Edge expects to achieve national three year re-accreditation.
- River Edge is exploring a gain sharing model. We want staff who deliver results to share in gains the agency experiences.
- River Edge and its partners are conducting due diligence regarding electronic clinical record contracting. Especially given that Georgia's Medicaid managed care contracts are about to be re-procured and Medicaid rolls will expand, different mechanisms for Medicaid financing are likely. Our practice management tool must support our success in the changing environment.

Through it all, our emphasis remains the same – to remain a viable and pleasant partner, to make life better – for the clients and communities we serve. Thank you for your interest in River Edge! We appreciate you!

Warm regards,

Shannon

Shannon T. Harvey, LCSW
Chief Executive Officer



BOARD OF DIRECTORS FY 2012



Mr. Ray Bennett, Chair



Ms. Debra Toole Vinson, Vice Chair



Dr. Priscilla Doster, Secretary



Mr. Lonzy Edwards



Mr. Andrew Galloway



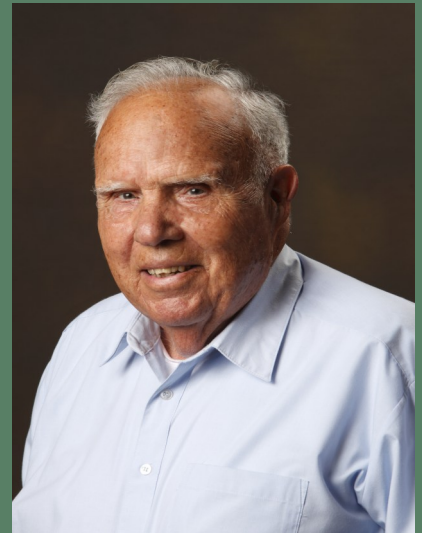
Ms. Mattie Middlebrooks



Ms. Oreatha Sewell



Ms. Myrtice Vinson



Mr. William E. Willingham, Jr.

RIVER EDGE LEADERSHIP FY 2012



Debra Osborne, MD
Medical Director



Beth Tyler
Chief Financial Officer



Lisa Rudeseal
Chief Operating Officer



Ali Yallah
Chief Information Officer



Miranda Nunez
Chief Clinical Director



Jean Boone
Director of Baldwin County



Michele Fulcher
Director of Nursing



Cathy Hackle
Director of Human Resources



Christy Hallman
Director of Adult
Outpatient Services



Melvin Harris
Director of Consumer
Relations



Cass Hatcher
Director of Housing
Development & Facilities



Lesa Johnson
Director of Procurement



Brian Layman
Director of Pharmacy



Greta O'Dell
Director of Developmental
Disabilities



Cynthia Patterson
Director of Supportive Housing



Lynne Tollison
Director of
Risk Management



Vickie Welker
Director of Monroe
County



Wendy Yawn
Director of Utilization Management

THIS YEAR IN REVIEW— 2012 HIGHLIGHTS

- * **GEORGIA'S FIRST CRISIS SERVICE CENTER:** In April 2012, River Edge opened Georgia's first 24/7/365 outpatient Crisis Service Center in Milledgeville.
- * **NEW APARTMENT FINANCING:** Through a competitive national application, River Edge's affiliate not-for-profit won Housing and Urban Development funding to construct 13 apartments for persons seeking mental illness recovery. Local vendors will be given preference during construction bidding.
- * **BALDWIN IN HOUSE PHARMACY:** River Edge opened an in-house pharmacy at its Baldwin site. Initially supported by River Edge-Macon's pharmacy, River Edge-Baldwin's client volume grew to the point that pharmacy services in Baldwin could be fiscally viable.
- * **CONNECT! CLUBHOUSE:** River Edge has officially opened the Connect! Clubhouse for youth with mental health challenges in our Baldwin County site in Milledgeville in February 2012. Connect! Serves youth ages twelve to sixteen. Goals of the Connect Clubhouse are to reduce justice system involvement, increase youth engagement, peer support skills and mental health functioning. Participants gain employment, nutrition, and general life skills.
- * **HEALTH INFORMATION TECHNOLOGY:** River Edge joined the country's health information technology elite. From an applicant pool of well over a hundred organizations, River Edge was one of two organizations in Georgia and 27 organizations across the country to win a 3 year health information technology grant from the United States Substance Abuse and Mental Health Services Administration to expand on-line support options for persons seeking recovery from addiction.
- * **NEW GENDER SPECIFIC OUTPATIENT AND RESIDENTIAL SITE:** River Edge unveiled its new outpatient and residential treatment site for women with children who are seeking recovery from addiction, LifeSPRING—Life, Shelter, Purpose, Recovery, Including the Next Generation.
- * **CITY OF MACON PARTNERSHIP RE: HOMES:** A unique partnership between the City of Macon and River Edge Behavioral Health Center resulted in the successful transition of 10 single-family homes built with HOME funds to rental units available to persons in recovery from mental illness and/or addictions.
- * **BALDWIN MENTAL HEALTH DRUG COURT:** In partnership with Baldwin County government and the Ocmulgee Judicial Circuit, River Edge began implementation of braided mental health and drug court services to offer evaluation, treatment and support services in lieu of incarceration.



INTRODUCING LIFESPRING

River Edge Behavioral Health Center unveiled its new outpatient and residential treatment site for women with children who are seeking recovery from addiction December 20, 2011. LifeSPRING—*Life, Shelter, Purpose, Recovery, Including the Next Generation*—is located on College Crossing Drive near the River Edge Recovery Center which houses detox services.

The state of the art building, designed to address the needs of mothers and children, will help more women seeking recovery stay out of jail. Too, treatment access means more drug-free babies born and fewer children in foster care. Specialized services include evidence-based treatment, therapeutic child care, as well as employment services.

LifeSPRING resident Kristie Vaughn, with her 5 year old son Tristan, said, “I’ve been an active addict for 15 years. The services saved my life and gave me the skills to live and give back to the community”.

From
Lighthouse
To
LifeSPRING



During June 2012, more than 30 BB&T employees contributed time and resources at River Edge's LifeSPRING as their Lighthouse Project community service initiative for 2012. BB&T employees worked to improve the LifeSPRING Children's Dayroom and to plan installation of playground equipment. Also, in celebration of LifeSPRING residents, children and the new additions to the LifeSPRING site, the BB&T Lighthouse Project volunteers hosted a party at LifeSPRING in June. Attendees enjoyed food, drink and a special appearance by Mickey and Minnie Mouse!

BB&T hopes their company-wide community service efforts—Lighthouse Projects—encourage others in the community to volunteer their time and support organizations like River Edge. Since 2009, BB&T associates have donated over 150,000 hours in volunteer service and positively affected the lives of over 5 million people.

River Edge is honored and so very grateful that BB&T and its employees join with us in our mission to make life better for the people and communities we serve!



BALDWIN COUNTY EXPANDS!

River Edge began providing services in Baldwin County in 2006. This past year River Edge grew to:

- ⇒ A spacious, bright, newly renovated location in the Blandy Way Office Park on Highway 22
- ⇒ Serve more than 3,000 active clients at the Baldwin County location
- ⇒ Employ more than 100 in Baldwin County
- ⇒ Secure financing to help 37 clients rent from local landlords, to help local developers construct 22 units
- ⇒ Assist Baldwin County to be one of 11 communities in the country to secure & implement federal financing to jump-start its braided mental health and drug court as a wiser option for individuals whose criminal justice involvement is driven by mental health or addiction challenges
- ⇒ Open an in house pharmacy to serve clients choosing the River Edge-Baldwin location
- ⇒ Open DBHDD Region 2's only mental health clubhouse for youth
- ⇒ Open Georgia's first 24/7/365 outpatient Crisis Service Center

We are honored to serve the Milledgeville community, are intent on always being a neighbor that adds real value!



RIVER EDGE REVITALIZES HOMES IN FORT HILL

John Smith,* 13, spent much of the previous year sleeping on floors as he shared a single room with his mother and brother. His family is one of 10 families that moved into rehabbed single-family homes in Fort Hill this year.

An open house ceremony in 2012 honored this and a partnership between the City of Macon, which began the work, the U.S. Department of Housing and Urban Development, which financed that work, and River Edge, which assumed responsibility for renovating the homes that had been extensively vandalized and renting them to persons seeking recovery from mental illness or addictions.

The rebuilt homes aren't far from River Edge's First Neighborhood development. First Neighborhood is 18 new housing units where formerly homeless persons now in recovery live. Groundbreaking at Second Neighborhood, which will contain another 10 homes, also occurred this year. 12 more homes are planned for Third Neighborhood. In all, River Edge in its partners will have created 50 new or improved housing units for Fort Hill, revitalizing an entire city block in our Macon hometown. Together, we make life even better!

**Name changed to protect confidentiality.*

What Are People Saying?

FROM THE STATE

“DCA is impressed with the supported housing development that River Edge has been involved in over the past 5 years, an excellent product and support service component that is second to none in the industry.” – *Patrick B. Brown, Housing Development Coordinator, Georgia Department of Community Affairs, June 19, 2012*

FROM MACON CITY COUNCIL

“This is something we can all be proud of.”

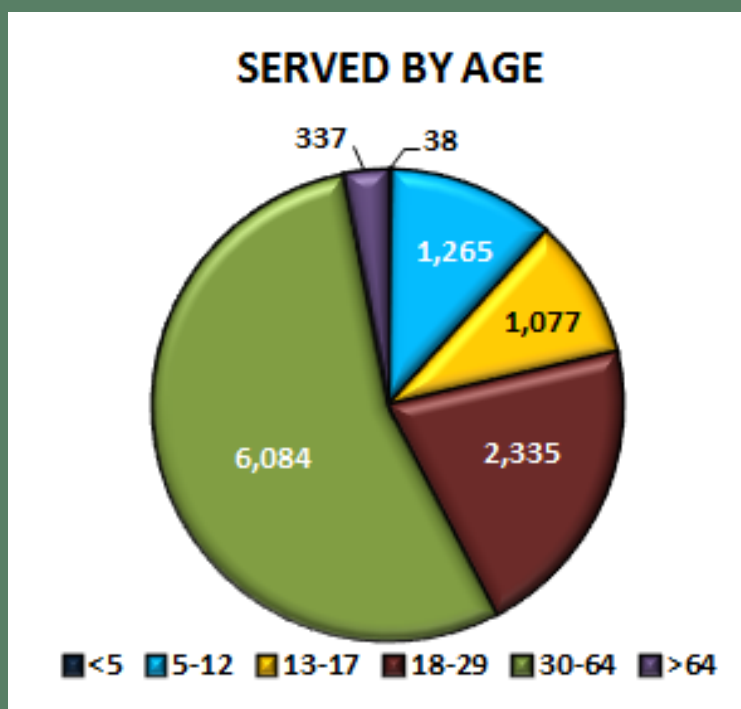
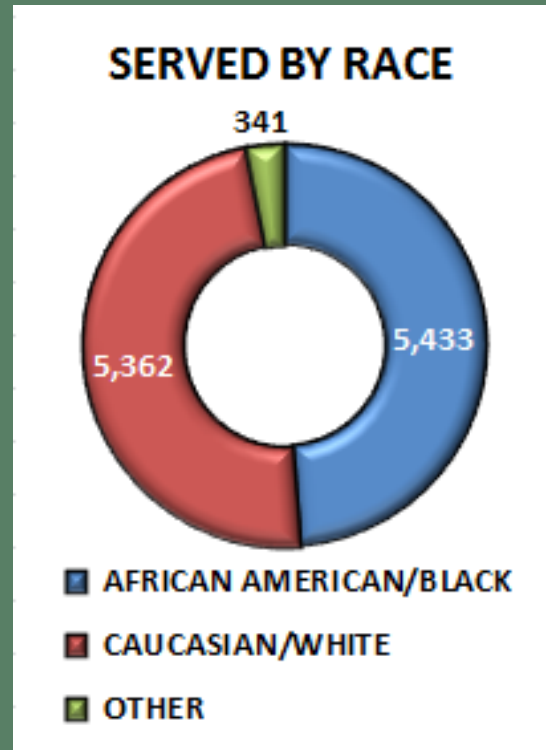
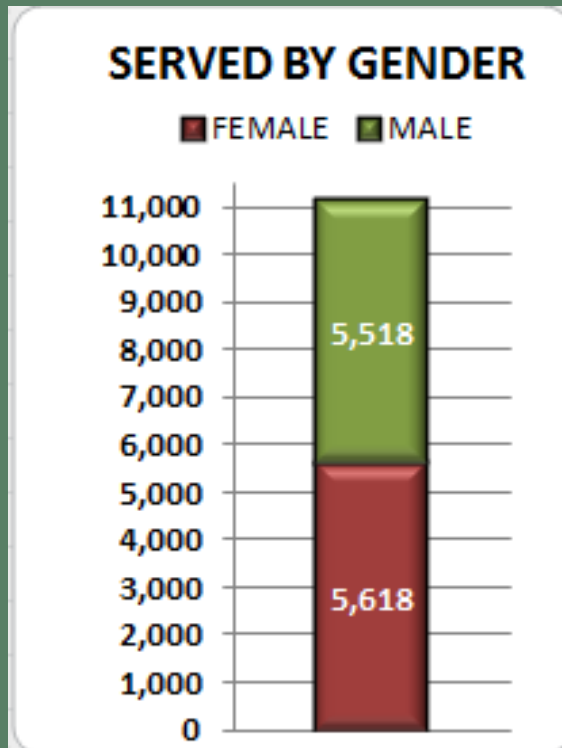
-*Macon Councilwoman Elaine Lucas*

”The work doesn’t just help the families. It helps the neighborhood. It’s no good living next to a boarded-up house.”

-*Macon Councilman Rick Hutto*

LET'S LOOK AT THE NUMBERS

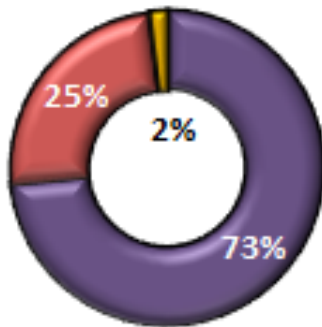
In Fiscal Year 2012, River Edge Behavioral Health Center touched the lives of 11,136 clients*!



*Registered using DBHDD
Multipurpose Information
Consumer Profile (MICP)

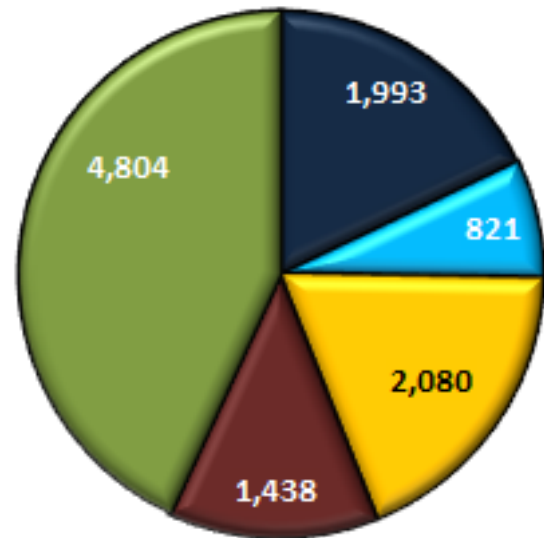
LET'S LOOK AT THE NUMBERS

SERVED BY DIAGNOSTIC CATEGORY



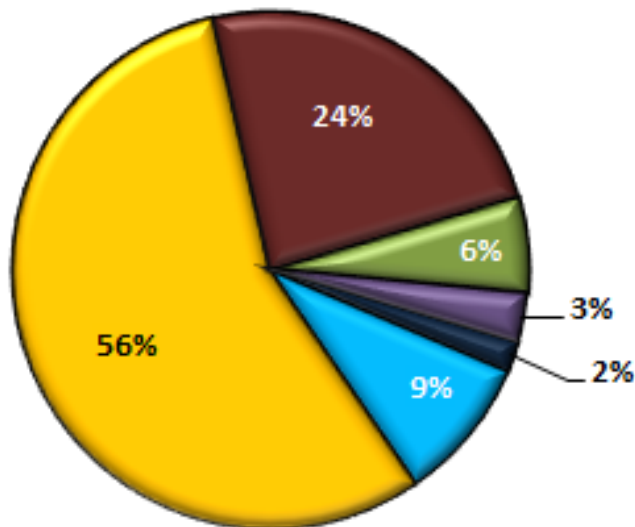
- MENTAL HEALTH
- ADDICTIVE DISEASE
- INTELLECTUAL DISABILITY

CLIENT PRIMARY PAYORS



- CMOs
- Insurance
- Medicaid
- Medicare
- State Supported

REVENUE SOURCES



- County Contributions
- Other Contracts
- DBHDD Contracts
- Medicaid Revenue
- Medicare Revenue
- Various Sources

OUR LOCATIONS

RIVER EDGE-EMERY HIGHWAY
175 EMERY HIGHWAY
MACON, GEORGIA 31217
478.803.7714

RIVER EDGE-BALDWIN
BLANDY WAY OFFICE PARK
60-HWY 22 WEST
MILLEDGEVILLE, GEORGIA 31061
478.445.1290

RIVER EDGE-MONROE COUNTY
168 OLD BRENT ROAD
FORSYTH, GEORGIA 31029
478.994.7600

CRISIS STABILIZATION UNIT
3575 FULTON MILL ROAD
MACON, GEORGIA 31206
478.741.5388

Life SPRING
5356 COLLEGE CROSSING DRIVE
MACON, GEORGIA 31206
478.803.8729

BILLINGSLEA RECOVERY RESIDENCE
1243 FIRST AVENUE
MACON, GEORGIA 31204
478.471.2422

GROVE PARK VILLAGE
1505 CLINTON ROAD
MACON, GEORGIA 31211
478.741.6009

OPTIONS TOO
139 WOODFIELD DRIVE
MACON, GEORGIA 31210
478.471.2314

JONES COUNTY SERVICE CENTER
530 SETTLEMENT ROAD
GRAY, GEORGIA 31032
478.986.9016

TWIGGS COUNTY SERVICE CENTER
952 MAIN STREET
JEFFERSONVILLE, GEORGIA 31044
478.945.3123



RIVER EDGE
BEHAVIORAL HEALTH CENTER

We Make Life Better™

To learn more about River Edge Behavioral Health Center

www.river-edge.org

175 Emery Highway

Macon, Georgia 31217

478.803.7646

The full continuum of River Edge Behavioral Health Center provides services to more than 12,000 individuals annually, predominantly residents of Baldwin, Bibb, Jones, Monroe, Putnam, Twiggs and Wilkinson counties.