

MAKING LIFE BETTER

SIPPIN RTS

HEALTH

GENEROSITY



We Make Life Better™

2015 ANNUAL REPORT



HELLO EVERYONE,

We are so pleased to bring you the FY 15 River Edge Annual Report.

In addition to the day-in-day-out ways that River Edge touches and improves the lives of nearly 14,000 central Georgia residents each year, during FY 2015:

- River Edge continued its uninterrupted tradition of clean audit opinions with no findings. River Edge was identified by the Georgia Department of Behavioral Health and Developmental Disabilities (DBHDD) as one of the 6 most fiscally responsible and viable public mental health centers in Georgia. The United States Substance Abuse and Mental Health Services Administration's (SAMHSA) auditor identified the IT infrastructure of River Edge as 'unparalleled' among surveyed organizations. Not resting on the strength beneath these accolades, River Edge prepared to seek out additional technologies to make services and supports more efficient and effective during the coming year.
- River Edge prepared space at our 175 Emery Highway, Macon location and the River Edge Baldwin location to allow integrated primary care services to be provided for persons receiving services at River Edge by September 1, 2015. This will help change the research finding that persons with mental illness die, on average, 25 years earlier than individuals without it.
- In partnership with both the Community Foundation of Central Georgia and the Georgia Department of Community Affairs, River Edge added "Mental Health First Aid" certified trainers to its 'toolbox' toward offering expanded community capacity to respond with appropriate skill and compassion to those experiencing mental health crises.
- Four new duplexes and two new homes were constructed to provide more adaptive and energy efficient residential options for adults with developmental disabilities supported by River Edge.
- Individuals with intellectual disabilities, supported by River Edge, formalized their Inspirational Council that guides services. Participants completed advocacy training.

Consistent with the adaptive focus on progress across its 65 year history, the dedicated board, staff, volunteers and community partners of River Edge took these exciting steps toward our envisioned future of nation-leading services. They also are preparing for HUGE shifts in the way Medicaid for mental health services are administered beginning October 1, 2015 as well as DBHDD's shift to fee for service payment methodology for uninsured persons with mental illness and addiction on January 1, 2016.

Your active engagement with us is so important, for mental illness, addiction or developmental disabilities touches nearly every family in America.

Truly, together, we make life better,

Shannon Surrell Harvey

SHANNON TERRELL HARVEY, LCSW, Chief Executive Officer

TO OUR FRIENDS AND PARTNERS,

We appreciate your support of the River Edge mission to be the leader in behavioral healthcare providing comprehensive services with dedication and pride. Please enjoy this synopsis of the compelling and inspiring accomplishments of River Edge during the past fiscal year.

We also ask that you remember there is still much to accomplish, given that 1 in 4 of our neighbors experiences a mental health challenge, addiction or developmental disability during his or her lifetime.



Please join us to amplify and expand the River Edge messages and pathways of hope and health: Treatment is effective, and recovery can be expected. With the right supports, individuals with developmental disabilities can live with independence and contribute to our communities.

TOGETHER, WE MAKE LIFE BETTER.

With warm regards,

Ray L. Bernell

RAY A. BENNETT, Chairman of the Board



We Make Life Better™



COMMUNITY SERVICE BOARD



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RIVER EDGE MANAGEMENT TEAM

EXECUTIVE TEAM



Shannon Terrell Harvey, LCSW Chief Executive Officer



Lisa Rudeseal, LPC
Chief Operating Officer



Sue Chipman, CFRE Chief Advancement Officer



Beth Tyler Chief Financial Officer



Miranda Nunez, LCSW Chief Clinical Officer



Ali Yallah, PhD, PHP Chief Information Officer

DIRECTORS



Jean Boone

Baldwin County



Bryan N. Layman, RPh *Pharmacy*



Julie Daniel, SHRM-CP Human Resources



Greta O'Dell, DDP Developmental Disabilities



Michele Fulcher, RN
Nursing & Crisis Stabilization Services



Kristen Soles, MPA

Communications, Stewardship
& Foundation Relations



Christy Hallman

Adult Outpatient Services



Lynne Tollison, RN Health Information Services, Risk Management & Infection Control



Melvin Harris Consumer Relations & Billingslea Recovery Residence



Vicki Welker, RN Monroe County



Cass Hatcher, CCM Facilities & Housing Development



Wendy Yawn, LMSW Utilization Management



Lesa Johnson Procurement

POINTS OF ACHIEVEMENT



▶ Refurbished Options - Twiggs and Monroe developmental disabilities day service sites.



▶ River Edge Dartmouth Supported Employment Services expanded work as a Department of Behavioral Health and Developmental Disabilities (DBHDD) technical assistance provider.



▶ Employee engagement initiatives began: 6 times per year an employee newsletter is distributed.



▶ Hired a full-time Director of Communications, Stewardship & Foundation Relations.



▶ Participated in a successful Men's Wearhouse suit drive for residents of Billingslea and Shelter Plus Care, services of River Edge.



▶ River Edge Developmental Disabilities Services was one of the first participants in the DBHDD Pioneer Project.



▶ Implemented open access, centralized and just in time scheduling to improve efficiencies.



Dr. J. Ray Grant joined River Edge as medical director.

▶ River Edge was selected for Organizational Person Centered organization training.



▶ River Edge Developmental Disabilities Services won "Best Overall Float" in Macon-Bibb Christmas Parade – "We Don't See Disabilities; We See Different Abilities."



▶ Two individuals with developmental disabilities supported by River Edge participated in Special Olympics and won gold in basketball.



▶ Department of Community Affairs awarded River Edge renewal of four Shelter Plus Care grants totaling \$1,391,778.



▶ Staff member Stacy Burton was recognized as the longest serving leader of an Assertive Community Treatment team in Georgia.



▶ DBHDD adopted River Edge Performance Management Reporting Format; River Edge trained all community service boards on the method.

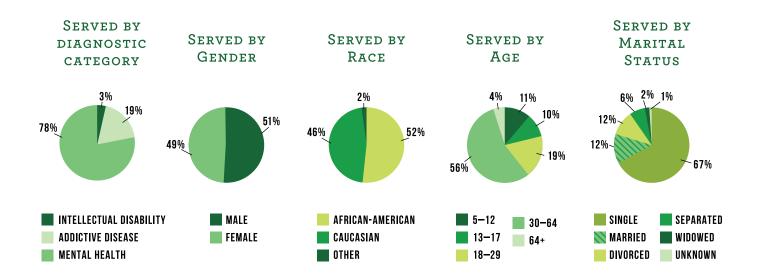


- ▶ River Edge Developmental Disabilities Services held its inaugural prom.
- ▶ Greta O'Dell, director of developmental disabilities for River Edge, was awarded the Red Cross Hometown Hero Special Needs Advocate award.



▶ River Edge held its first staff annual giving campaign.

13,155 PEOPLE SERVED IN 2015





To schedule an appointment at any location, call 478.803.7700.

SERVICES

River Edge — Bibb County

175 Emery Highway Macon, Georgia 31217 478.803.7600

River Edge — Baldwin County

60 Highway 22 West Milledgeville, Georgia 31061 478.451.2700

River Edge — Monroe County

168 Old Brent Road
Forsyth, Georgia 31029
Mental Health - 478.803.7602
Developmental Disabilities - 478.803.7863

The Recovery Center Crisis Stabilization Units

3575 Fulton Mill Road Macon, Georgia 31206 *C&A*- 478.803.8605 *Adult*- 478.803.8617

Crisis Service Center

60 Highway 22 West Milledgeville, Georgia 31061 478.451.2797

Forensic Social Services Bibb County LEC

688 Oglethorpe Street Macon, Georgia 31201

The Prevention Resource Center

175 Emery Highway Macon, Georgia 31217 478.803-7707

LifeSPRING

5113 College Crossing Drive Macon, Georgia 31206 478.803.8729

Billingslea Recovery Residence

1243 First Avenue Macon, Georgia 31204 478.803.8723

Developmental Disabilities

139 Woodfield Drive Macon, Georgia 31204 478.803.7657

River Edge — Jones County

(Developmental Disabilities) 530 Settlement Drive, Suite A Gray, Georgia 31032 478.803.8701

River Edge — Twiggs County

(Developmental Disabilities) 952 Main Street Jeffersonville, Georgia 31044 478.803.8711

Options Senior

(Developmental Disabilities) 595 Wimbish Road Macon, Georgia 31210 478.803.8083